# PEOPLE WHO RECEIVE GOOD CUSTOMER SERVICE ARE



LESS LIKELY TO SHOP AROUND

> 44% said they rarely or never shop around







3x MORE LIKELY TO RE-PURCHASE



33% said they would need a discount of over 20% before they would defect





# **What Is Great Customer Service**

**D** Siedentop



Delve into the emotional tapestry woven by Crafted by in Dive into the Emotion of **What Is Great Customer Service**. This ebook, available for download in a PDF format (Download in PDF: \*), is more than just words on a page; itis a journey of connection and profound emotion. Immerse yourself in narratives that tug at your heartstrings. Download now to experience the pulse of each page and let your emotions run wild.

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