

Quick Reference Guide for Polycom® SoundPoint IP® 550/560, 650/670

Voice over Internet Protocol (VoIP)



SoundPoint® IP 550/560 and 650/670

The SoundPoint® IP 550/560 model can display up to four line appearances, while the SoundPoint® IP 650/670 model offers up to six line appearances.

This quick reference guide applies to standard phone configurations. Menu options and functionality may vary based on the actual phone setup. Comprehensive SoundPoint® IP 550/560 and SoundPoint® IP 650/670 user guide are available at: dolt.missouri.edu/telecom/voip.



There are four content-sensitive soft keys across the bottom of your phone's LCD display. Soft keys change based on the current state of the phone (idle, ringing, active call, etc.) and by what optional features are installed on the phone. Soft keys commonly provide the following options:

Answer	Answer incoming call via speaker phone	Join	Combine calls into a conference call
Blind	Transfer call without announcement	New Call	Place a new call
Confere	Alternative to the conference button	Reject	Decline to answer incoming
End Call	Disconnect an active call	Resume	Retrieve a held call
Forward	Set up call forwarding	Split	Divide a conference call
Hold	Place active call on hold	Transfer	Alternative to the transfer button

NAVIGATION KEYS

- Press or to scroll.
- Press or to step in/out of menus or toggle enabled/disabled.
- Press for enter or select.
- Press for back or delete.

CALL LISTS

From the idle screen:

- Press for **Speed Dial**.
- Press for **Missed Calls**.
- Press for **Received Calls**.
- Press for **Placed Calls**.



- Alternatively, press followed by Call Lists and Missed, Received, or Placed Calls, as desired.

Content stored in call lists is deleted when the phone loses power or is rebooted.

PLACING A CALL

Local Calls:

- Dial the 7-digit phone number.

Long Distance Calls:

- Dial the 10-digit phone number. You will be prompted to enter your long-distance authorization code.

Using the Handset:

- Pick up the handset, and then dial the number. Alternatively, dial the number first, and then pick up the handset.

Using the hands-free Speakerphone:

- With the handset on-hook, press , any assigned line key, or the **New Call** soft key. Then, enter the number.
- or
- Dial the number, and then press or the **Dial** soft key.

Using the optional Headset:

- With the headset connected, press , any assigned line key, or the **New Call** soft key.
- or
- Dial the number, and then press .

During a call, you can alternate between modes by pressing or or picking up the handset.

ANSWERING A CALL

Handset: Pick up the handset.

Speakerphone: Press , the line key, or the **Answer** soft key.

Headset (optional): Press .

Incoming calls may be ignored by pressing the **Reject** soft key or during ringing.

CALL WAITING

To answer a call waiting call:

- Press to highlight the call.
- Press the **Answer** soft key.
- The original call is now on hold and you are connected with the new call.

You can toggle between calls by using the or and pressing the **Resume** soft key. You can also conference the calls together by pressing the **Join** soft key.

ENDING A CALL

Press the **End Call** soft key or, depending on the call mode, press , press , or hang up the handset.

Continued on the next page.

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Tobias Bleicker



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VOIP - A practical guide for the non-telephone engineer Joe Yeung,2015-05-04 This is a practical guide for business and IT managers on implementing a Voice over IP telephone system

The Illustrated Guide to Assistive Technology & Devices Suzanne Robitaille,2009-12-08 A Doody's Core Title 2012 This new illustrated guide to assistive technologies and devices chronicles the use of AT/AD technology used by individuals with disabilities to perform functions that might otherwise be difficult or impossible This book empowers people to use assistive technologies to overcome some of their physical or mental limitations and have a more equal playing field It includes real life examples about how people with disabilities are using assistive technology AT to assist them in daily tasks and discusses emotional issues related to AT/AD

Handbook for Sound Engineers Glen Ballou,2013-05-02 Handbook for Sound Engineers is the most comprehensive reference available for audio engineers All audio topics are explored if you work on anything related to audio you should not be without this book The 4th edition of this trusted reference has been updated to reflect changes in the industry since the publication of the 3rd edition in 2002 including new technologies like software based recording systems such as Pro Tools and Sound Forge digital recording using MP3 wave files and others mobile audio devices such as iPods and MP3 players Over 40 topics are covered and written by many of the top professionals for their area in the field including Glen Ballou on interpretation systems intercoms assistive listening and image projection Ken Pohlmann on compact discs and DVDs David Miles Huber on MIDI Dr Eugene Patronis on amplifier design and outdoor sound systems Bill Whitlock on audio transformers and preamplifiers Pat Brown on fundamentals and gain structures Ray Rayburn on virtual systems and digital interfacing and Dr Wolfgang Ahnert on computer aided sound system design and acoustics for concert halls

Asterisk Jim Van Meggelen,Leif Madsen,Jared Smith,2007-08-28 Provides information on Asterisk an open source telephony application

The Illustrated Guide to Assistive Technology and Devices (EasyRead Large Bold Edition) Suzanne Robitaille,2010

Asterisk: The Definitive Guide Jim Van Meggelen,Russell Bryant,Leif Madsen,2019-06-24 Design a complete Voice over IP VoIP or traditional PBX system with Asterisk even if you have only basic telecommunications knowledge This bestselling guide makes it easy with a detailed roadmap that shows you how to install and configure this open source software whether you're upgrading your existing phone system or starting from scratch Ideal for Linux administrators developers and power users this updated fifth edition shows you how to set up VoIP based private telephone switching systems within the enterprise You'll get up to speed on the features in Asterisk 16 the latest long term support release from Digium This book also includes new chapters on WebRTC and the Asterisk Real time Interface ARI Discover how WebRTC provides a new direction for Asterisk Gain the knowledge to build a simple but complete phone system Build an interactive dialplan using best practices for Asterisk's advanced features Learn how ARI has emerged as the API of choice for interfacing web development languages with Asterisk

The ICT Handbook for Primary Teachers David Hall,2010-01-04

Helps those involved in primary education whether in training teaching or leadership roles to develop the ICT knowledge understanding and skills required to enhance children s learning in the classroom

CWNA: Certified Wireless Network Administrator Official Study Guide David D. Coleman, David A. Westcott, 2012-04-18 Updated edition of this top selling CWNA study guide Sybex is the official publisher for CWNPI Inc the organization behind the the CWNA certification The new edition of Sybex s top selling CWNA Study Guide covers the latest CWNA Exam PW0 105 If you re preparing for the exam you ll find full coverage of radio frequency RF technologies as well as IEEE 802 11 regulations and standards protocols and devices network security and much more This detailed book not only covers all exam objectives it also includes practical chapter review questions and hands on exercises The book s website offers additional practice exams and flashcards demo software and more Prepares you for Exam PW0 105 the new CWNA exam administered by the Certified Wireless Network Professional Inc Covers all exam objectives including radio frequency RF technologies and IEEE 802 11 regulations and standards protocols and devices network implementation network security and RF site surveying Includes practical examples and review questions to reinforce learning Discusses the latest information on wireless trends protocols and standards helpful whether you re preparing for the exam or not Provides additional practice exams electronic flashcards demo software and more from the book s accompanying website CWNA certification is the foundation for any professional who uses wireless networks and a springboard to more advanced wireless certifications Get started today with this detailed CWNA prep guide Note CD ROM materials for eBook purchases can be downloaded from <http://booksupport.wiley.com>

Official Gazette of the United States Patent and Trademark Office, 1996

Voice Over WLANs Michael F. Finneran, 2011-04-08 For networking and RF wireless engineers and graduate students who want a solid overview of voice over WLANs VoIP technology wireless local area networks voice over internet protocol this book covers voice coding packet loss delay and jitter and echo control and shows how to combine both WLAN and VoIP technology to create effective voice over WLAN systems Finneran also describes how to integrate voice over WLAN systems with cellular networks This is not just another WLAN only book nor a VoIP only book instead it integrates both topics into a coherent whole Gives complete details on integrating voice and data services on WLANs including wide area networks Explores quality of service QoS and security issues Step by step descriptions of how to plan and implement voice over WLAN networks

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15 2015 ISC conducts this process on a regular basis to ensure that the examinations and *Network World*, 2000-09-18

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